Services in the Youth Justice System

www.youthjustice.qld.gov.au
Services in the Youth Justice System

Through Advancing Queensland’s Priorities, the Queensland Government is focused on keeping our communities safe. We know this is best achieved through early intervention activities that wrap around at risk young people and their families such as diversionary programs, along with education, training, employment, housing and sport. By addressing the drivers of youth crime and better supporting young people on the transition to adulthood, young people can avoid becoming entrenched in the criminal justice system. They are also provided with alternative pathways that create better lives, brighter futures and give our children a great start.

Through Advancing Queensland’s Priorities, the Queensland Government is focused on keeping our communities safe. We know this is best achieved through early intervention activities that wrap around at risk young people and their families such as diversionary programs, along with education, training, employment, housing and sport. By addressing the drivers of youth crime and better supporting young people on the transition to adulthood, young people can avoid becoming entrenched in the criminal justice system. They are also provided with alternative pathways that create better lives, brighter futures and give our children a great start.
Youth Justice Investment Package

The below 21 programs outline Youth Justice’s current $332.5 million investment package.

Transition to Success

Transition to Success encourages young people to complete nationally recognised certificates to develop the behaviours, life skills and confidence required to build capacity, learn real world skills and boost self-esteem. This assists them to find and keep employment and re-engage with the community.

Specialised Multi-Agency Response Teams (SMART)

Specialist staff and case workers will provide a coordinated assessment of the underlying factors that contributed to a young person’s offence and advise the courts which support programs will best address their behaviours to prevent re-offending.

Intensive Community Supervision (Youth Bail) trial – QPS

Police-led, 12-month pilot program supporting bail compliance for young offenders across six hubs. Police, Police Liaison Officers and other government agencies will proactively engage with young people involved in the youth justice system and their families and, where needed, refer to specialist supports.

Integrated Case Management

This program provides specialised case managers who deliver intensive support for a small number of high risk young offenders and their families to reduce re-offending and limit the number of young people in remand.

Our Child information sharing platform

This is a system that allows instantaneous information sharing between agencies to support timely decision-making for vulnerable children who are subject to a supervised community order or bail program.

Bail Support Services (NGO partners)

Delivered by community organisations to assist young people at risk of being remanded in custody, providing support to ensure they meet their bail conditions. Organisations provide basic needs and connect young people to housing, education, health and family support to reduce offending.

Family Wellbeing Services

This program provides family focussed support to Aboriginal and Torres Strait Islander peoples and their families to help young people engage with key schools and communities and prevent contact with the youth justice system.

Community Youth Response and Diversion

Provides diversionary responses after hours to keep young people out of courts and custody, and programs to assist young people to overcome barriers around accessing education, mentoring and integrated case management in order to prevent re-offending. Each response looks different depending on the needs of the specific community.

Additional court sitting days

An additional 255 Childrens Court sitting days provides greater capacity to deal with court matters for children and young people accused of offences. This has immediate and positive benefits as it speeds up bail applications, decision-making and other court processes to keep children out of court and custody and reduce their length of stay.

Restorative Justice

Restorative Justice Conferencing is an inclusive process that establishes a meeting between a child or young person who has committed a crime and the people who were affected to discuss what happened, the impact and what can be done to start making things right.

Family Led Decision Making trial

Giving Aboriginal and Torres Strait Islander families, whose children are in contact with the youth justice system, a stronger voice in decisions about their children. It involves a conference between a young person, their family, community organisations and youth justice staff to reduce offending.

Conditional Bail Program (Dept. of Youth Justice)

This program provides support for at risk young people to increase their ability to remain in the community while before the courts. It addressing young people’s educational and vocational needs, mental health issues, family intervention and accommodation. The program gives the court confidence that children will receive individualised and intensive supervision while they are on bail.

Cultural Support in Watch House

This is a culturally-responsive approach to ensure Aboriginal and Torres Strait Islander young people detained at a watch house have access to cultural support, including coordinated contact with family. The response includes referral and assistance for support after leaving the watch house.

Risk and Dynamic Assessment Register (Radar)

Radar is an evidence-based tool that identifies the most at risk parts of a young person’s life. It helps courts and magistrates feel more informed in determining the most effective way to respond to the needs of the young person, including appropriate sentencing and improved decision-making around keeping children out of custody.

New Youth Detention Centre at Wacol

A new 32 bed youth detention centre is being built to better support demand pressures and the transition of 17 year olds to the youth justice system. By removing young people from watch houses and providing the support they need, we will keep our young people, staff and communities safe.

Brisbane City Watch House Response Team

This program keeps our communities safe by helping young people submit bail applications and facilitates admission to youth detention centres. It ensures continued care, education, support and access to justice for a highly vulnerable group of children and young people temporarily in watch houses.

Brisbane Youth Detention Centre

A new 16 bed youth detention building is being constructed at the existing centre to better support current demand pressures and the transition of 17 year olds to the youth justice system. By removing young people from watch houses and providing the support they need, we will keep our young people, staff and communities safe.

Queensland Youth Partnerships

This program provides alternative opportunities and activities for at risk young people with a focus on youth development, training, employment and engagement. Designed by young people for young people, the program is specifically targeted to keep communities safe by preventing young people engaging in anti-social behaviour or crime in busy shopping centres.

Navigate Your Health (NYH)

Navigate Your Health uses nurse navigators to provide health and development assessments and connect young people with health and support services. By addressing and improving some of the underlying health factors that contribute to offending, the program prevents offending and reduces re-offending.

Framing the Future (Booyah)

This program provides mentoring and support to Project Booyah graduates up to six months after completion. This better connects at-risk young people with further education and training, and creates alternative pathways and opportunities to empower them to change their story and live better lives.
Youth Justice regional profiles

Programs and services by region
## Youth Justice: Wider Brisbane and Sunshine Coast Regions

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<th>Programs, services and initiatives</th>
<th>Brisbane North</th>
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<th>Moreton</th>
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**Announced as new initiative in 2019/20 budget.**

**Initiative announced in budget prior to 2019/20.**

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**Regional Director, Craig Jenkins: 3097 1421**
**Brisbane North Manager: 3097 1300**
**Brisbane South Manager: 3097 1400**

**Youth and Family Support Service (YFSS) Manager: 3097 1305**
**Caboolture Manager: 5433 6900**
**Moreton Manager: 3385 3570**

**Sunshine Coast Manager: 5376 9800**
**Western Districts Manager: 3097 1010**
Description of Services: Wider Brisbane and Sunshine Coast Regions

**Community Youth Response and Diversion**
Community Youth Response and Diversion is a diversion program that provides alternative pathways to support young people. The program’s emphasis is on after-hours support, Aboriginal and Torres Strait Islander cultural mentoring, bridging to flexi-school and family-focused intensive case management for young people aged 10-15 years who are at high risk of reoffending. The initiative has been prioritised in locations with high rates of young people being held on remand, with the intention of reducing the number of young people in watch houses and detention.

**Family Wellbeing Services**
Provision of family focused support to Aboriginal and Torres Strait Islander peoples and their families to help young people re-engage with kin, schools and communities and prevent contact with the youth justice system.

**Restorative Justice Conferencing**
A restorative justice conference is an inclusive process that establishes a meeting between a young person who committed a crime and the people affected by it. The participants discuss what happened, the impact of the crime and what can be done to start making things right. Victims can talk about how they have been harmed and can have their questions answered. This diversion program reduces the pressure on the justice system and keeps children out of court and custody. The program has proven to reduce re-offending by those that have completed the conference as it allows young people to feel supported as they take responsibility and ownership for their actions and work with the victim to identify how they can make amends for their behaviour. The program also helps victims manage the effects of crime with almost 90 per cent of victims satisfied with the outcomes of the conference.

**Conditional Bail Program (Dept. of Youth Justice)**
This program is designed for young people who are involved in or at risk of contact with the youth justice system, helping to re-engage them with education and training. Participants complete nationally-recognised certificates to develop positive behaviours, life skills and confidence. This assists them to find and keep employment, re-engage with the community, meet life’s challenges, and work towards a positive future not defined by their past. This program creates a number of alternative pathways young people can access to avoid the justice system, keep them out of custody and reduce re-offending.

**Framing the Future (Booyah) project**
This program provides mentoring and support to Project Booyah graduates for up to six months after completion. This better connects at-risk young people with further education and training, and creates alternative pathways and opportunities to empower them to change their story and live better lives. Project Booyah is a police run leadership and mentoring program that uses adventure-based learning, problem-solving and resilience transition to help people aged 15-16 make better life choices and receive base level qualifications. Project Booyah has an 83 per cent completion rate with more than 80 per cent obtaining a Certificate I or II in Hospitality.

**Bail Support Services (NGO partners)**
Delivered by community organisations to assist young people at risk of being remanded in custody, providing support to ensure they meet their bail conditions. Organisations provide basic needs and connect young people to housing, education, health and family support to reduce offending.

**Youth At Risk Networks (YARN)**
YARNs provide a collaborative multi-agency referral and case management system for young people at risk of offending. YARNs work together to identify intervention and support needs for young people and ensure coordinated case management responses.

**Restorative Justice Conferencing**
A restorative justice conference is an inclusive process that establishes a meeting between a young person who committed a crime and the people affected by it. The participants discuss what happened, the impact of the crime and what can be done to start making things right. Victims can talk about how they have been harmed and can have their questions answered. This diversion program reduces the pressure on the justice system and keeps children out of court and custody. The program has proven to reduce re-offending by those that have completed the conference as it allows young people to feel supported as they take responsibility and ownership for their actions and work with the victim to identify how they can make amends for their behaviour. The program also helps victims manage the effects of crime with almost 90 per cent of victims satisfied with the outcomes of the conference.

**Family Led Decision Making trial**
Giving Aboriginal and Torres Strait Islander families, whose children are in contact with the youth justice system, a stronger voice in decisions about their children. It involves a conference between a young person, their family, community organisations and youth justice staff to reduce offending.

**Intensive Community Supervision (Youth Bail) trial - QPS**
Police-led, 12-month pilot program supporting bail compliance for young offenders across six hubs. Police, Police Liaison Officers and other government agencies will proactively engage with young people involved in the youth justice system and their families and, where needed, refer to specialist supports.

**Risk and Dynamic Assessment Register (RADAR)**
RADAR is an evidence based tool that identifies the most at risk parts of a young person’s life. This helps courts and magistrates feel more informed in determining the most effective way to respond to the needs of the young person, including appropriate sentencing and improved decision-making around keeping children out of custody. With a focus on those with the greatest risk of re-offending, the tool ensures young people are only detained or remanded in custody when it is absolutely necessary.

**Specialised Multi-Agency Response Teams (SMART)**
Specialist staff and case workers will provide a coordinated assessment of the underlying factors that contributed to a young person’s offence and advise the courts which support programs will best address their behaviours to prevent re-offending. Using risk assessment tools such as RADAR, SMART teams will determine what kind of support the young person needs (e.g. education, mental health or substance abuse) to re-engage with the community and reduce re-offending.

**Navigate Your Health**
Navigate Your Health uses nurse navigators to provide health and development assessments and connect young people with relevant health and support services. By addressing and improving some of the underlying health factors that contribute to offending, the program prevents offending and reduces re-offending. This includes poor mental health, undiagnosed disabilities and impairments.

**Youth and Family Support Services**
For young people aged 10-17 years who are at risk of offending or re-offending, and their families. The service provides help to young people who are in trouble with the police, are going through or have been through court or have been referred to youth justice conferencing. It also provides help for other issues that may lead to criminal activity or contact with the police, including problems at home or school, problems with drugs, and homelessness.
### Youth Justice: Central Queensland Region

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<th>Programs, services and initiatives</th>
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<th>Central West</th>
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- **Announced as new initiative in 2019/20 budget.**
- **Initiative announced in budget prior to 2019/20.**

**Regional Manager, Nicole Trousdell:** 4325 1400  
**Bundaberg Manager:** 4131 5438  
**Central West Manager:** 4986 8600  
**Gladstone Manager:** 4843 7600  
**Hervey Bay Manager:** 4325 1400  
**Mackay Manager:** 4864 1500  
**Rockhampton Manager:** 4848 4600
Description of Services: Central Queensland Region

Transition to Success
This program is designed for young people who are involved in or at risk of contact with the youth justice system, helping to re-engage them with education and training. Participants complete nationally-recognised certificates to develop positive behaviours, life skills and confidence. This assists them to find and keep employment, re-engage with the community, meet life’s challenges, and work towards a positive future not defined by their past. This program creates a number of alternative pathways young people can access to avoid the justice system, keep them out of custody and reduce re-offending.

Restorative Justice Conferencing
A restorative justice conference is an inclusive process that establishes a meeting between a young person who committed a crime and the people affected by it. The participants discuss what happened, the impact of the crime and what can be done to start making things right. Victims can talk about how they have been harmed and can have their questions answered. This diversion program reduces the pressure on the justice system and keeps children out of court and custody. The program has proven to reduce re-offending by those that have completed the conference as it allows young people to feel supported as they take responsibility and ownership for their actions and work with the victim to identify how they can make amends for their behaviour. The program also helps victims manage the effects of crime with almost 90 per cent of victims satisfied with the outcomes of the conference.

Bail Support Services (NGO partners)
Delivered by community organisations to assist young people at risk of being remanded in custody, providing support to ensure they meet their bail conditions. Organisations provide basic needs and connect young people to housing, education, health and family support to reduce offending.

Youth Empowerment Program (Y.E.P)
Y.E.P aims to re-engage 12-17 year olds with school and help create positive connections and relationships. The program provides drug and alcohol education, mentoring, adventure-based activities, healthy lifestyles information, healthy relationships program and anger management strategies.

Rock and Water
Rock and Water is a series of martial arts based exercises and games to develop confidence and self-reflection. Young people learn to consider alternatives to aggression, and develop understandings about who they are, their intuitive feelings and their personal direction.

Family Wellbeing Services
Provision of family focused support to Aboriginal and Torres Strait Islander peoples and their families to help young people re-engage with kin, schools and communities and prevent contact with the youth justice system.

Conditional Bail Program (Dept. of Youth Justice)
This program provides support for at risk young people to increase their ability to remain in the community while before the courts. The program focuses on addressing young people’s educational and vocational needs, mental health issues, family intervention and accommodation. To keep children out of custody, the program gives the court confidence that children will receive individualised and intensive supervision while they are on bail, reducing the risk of re-offending or returning to the youth justice system.

Re-navigating Anger and Guilty Emotions (RAGE)
A six-week anger management course aimed at 10-17 year olds who want help dealing with anger or violence. It provides support to those who have been suspended from school, are in trouble for anger, and those who want to improve relationships with family and friends. The program explores the four anger styles and the physiological symptoms, the anger cycle, the healthy expressions of anger, dealing with the guilt of anger, and the importance of relaxation, exercise and diet.

LOVE BITES
LOVE BITES is a school-based domestic and family violence and sexual assault prevention program. It aims to provide young people with a safe environment to examine, discuss and explore respectful relationships. It is focused on three critical areas for learning: knowledge – youth led collaborative learning; attitudes – critical thinking and decision-making; and behaviours – problem solving and communication skills.

Rules in Relationships
Rules in Relationships is a program developed to address growing concern of adolescent violence towards women and young girls. The program challenges gender stereotypes and promoting gender equality.

Changing Habits And Reaching Targets (CHART)
CHART is an intervention program where youth justice case workers work with young people to change behaviours. It is aimed at young people with a moderate to high risk of re-offending, and focuses on areas such as lifestyle balance, relapse prevention, problem solving and motivation to change.

Framing the Future (Booyah) project
This program provides mentoring and support to Project Booyah graduates for up to six months after completion. This better connects at-risk young people with further education and training, and creates alternative pathways and opportunities to empower them to change their story and live better lives. Project Booyah is a police run leadership and mentoring program that uses adventure-based learning, problem-solving and resilience transition to help people aged 15-16 make better life choices and receive base level qualifications. Project Booyah has an 83 per cent completion rate with more than 80 per cent obtaining a Certificate I or II in Hospitality.

Risk and Dynamic Assessment Register (RADAR)
RADAR is an evidence based tool that identifies the most at risk parts of a young person’s life. It helps courts and magistrates feel more informed in determining the most effective way to respond to the needs of the young person, including appropriate sentencing and improved decision-making around keeping children out of custody. With a focus on those with the greatest risk of re-offending, the tool ensures young people are only detained or remanded in custody when it is absolutely necessary.

Our Child information sharing platform
This is a system that allows instantaneous information sharing between agencies to support timely decision-making for vulnerable children. It enables the provision of more accurate information to the court to inform decision-making about whether a young person in care is to be placed in the community by recognising and responding to the young person’s immediate needs.

Integrated Case Management
This program provides specialised case managers who deliver intensive support for a small number of high-risk young offenders and their families to reduce re-offending and limit the number of young people on remand.

DRUMBEAT
DRUMBEAT targets a range of recognised risk factors that increase the likelihood of young people experiencing detrimental health and social outcomes including drugs and alcohol misuse, mental health issues and criminal activity. Through hand drumming, the program uses a framework of experiential learning to draw participants’ attention to connections between their experiences in the drum circle and their relationships with the wider community. This teamwork program explores relationship issues, and is targeted at young people aged 10-17 who would benefit from exploring issues such as identity, social responsibility, values, dealing with emotions, peer pressure, communication and teamwork.

Motor Vehicle Offending Program
Young people convicted of motor vehicle offences, and those who have motor vehicle-related matters before the court, are provided with education on the impact motor vehicle offences have on communities and families.

Aggression Replacement Training (ART)
ART is an intensive program targeted at young people who have been identified as having issues with aggression and/or violence. This may include those that have been convicted of an offence involving violence, or assessed with specific behavioural issues. The program helps young people who want to learn how to overcome issues with aggression, frustration and anger by developing the skills needed for conflict resolution and applying these skills in a structured and supervised environment.

Navigate Your Health
Navigate Your Health uses nurse navigators to provide health and development assessments and connect young people with relevant health and support services. By addressing and improving some of the underlying health factors that contribute to offending, the program prevents offending and reduces re-offending. This includes poor mental health, undiagnosed disabilities and impairments.

Intensive Community Supervision
(Youth Bail) trial - QPS
Polic led, 12-month pilot program supporting bail compliance for young offenders across six hubs. Police, Police Liaison Officers and other government agencies will proactively engage with young people involved in the youth justice system and their families and, where needed, refer to specialist supports.
## Youth Justice: South West Region

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<th>Programs, services and initiatives</th>
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<td>Rules in Relationships</td>
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<td>Regional Allied Health Services</td>
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<td>You Choose</td>
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**Notes:**
- Initiative announced in budget prior to 2019/20.
- Initiative announced as new initiative in 2019/20 budget.

**Contact Information:**
- Regional Manager, Maureen Brosnan: 3432 1905
- Cherbourg/Murgon Manager: 4169 9444
- Ipswich Manager: 3432 1900
- Roma: contact Toowoomba Manager
- Toowoomba Manager: 4614 9200
- Charleville: contact Toowoomba Manager
Description of Services: South West Region

Community Youth Response and Diversion
Community Youth Response and Diversion is a diversion program that provides alternative pathways to support young people. The program's emphasis is on support, Aboriginal and Torres Strait Islander cultural mentoring, bridging to flexible-school and family-focused intensive case management for young people aged 10-15 years who are at high risk of reoffending. The initiative has been prioritised in locations with high rates of young people being held on remand, with the intention of reducing the number of young people in watch houses and detention.

Family Wellbeing Services
Provision of family focused support to Aboriginal and Torres Strait Islander peoples and their families to help young people re-engage with kin, schools and communities and prevent contact with the youth justice system.

Restorative Justice Conferencing
A restorative justice conference is an inclusive process that establishes a meeting between a young person who committed a crime and the people affected by it. The participants discuss what happened, the impact of the crime and what can be done to start making things right. Victims can talk about how they have been harmed and can have their questions answered. This diversion program reduces the pressure on the justice system and keeps children out of court and custody. The program has proven to reduce re-offending by those that have completed the conference as it allows young people to feel supported as they take responsibility and ownership for their actions and work with the victim to identify how they can make amends for their behaviour. The program also helps victims manage the effects of crime with almost 90 per cent of victims satisfied with the outcomes of the conference.

Conditional Bail Program (Dep’t. of Youth Justice)
This program provides support for at risk young people to increase their ability to remain in the community while before the courts. The program focuses on addressing young people's educational and vocational needs, mental health issues, family intervention and accommodation. To keep children out of custody, the program gives the court confidence that children will receive individualised and intensive supervision while they are on bail, reducing the risk of re-offending or returning to the youth justice system.

Specialised Multi-Agency Response Teams (SMART)
Specialist staff and case workers will provide a coordinated assessment of the underlying factors that contributed to a young person’s offence and advise the courts which support programs will best address their behaviours to prevent re-offending. Using risk assessment tools such as RADAR, SMART teams will determine what kind of support the young person needs (e.g. education, mental health or substance abuse) to re-engage with the community and reduce re-offending.

Framing the Future (Booyah)
This program provides mentoring and support to Project Booyah graduates for up to six months after completion. This better connects at-risk young people with further education and training, and creates alternative pathways and opportunities to empower them to change their story and live better lives. Project Booyah is a police run leadership and mentoring program that uses adventure-based learning, problem-solving and resilience transition to help people aged 15-16 make better life choices and receive base level qualifications. Project Booyah has an 83 per cent completion rate with more than 90 per cent obtaining a Certificate I or II in Hospitality.

Regional Allied Health Services
Allied Health Services (South West) provides speech and language pathology and psychological services to young people across the region. The team provides individual therapy and advises on complex cases requiring a multidisciplinary team response.

Motor Vehicle Offending Program
Young people convicted of motor vehicle offences, and those who have motor vehicle-related matters before the court, are provided with education on the impact motor vehicle offences have on communities and families.

Aggression Replacement Training (ART)
ART is an evidence based intensive program targeted at young people who have been identified as having issues with aggression and/or violence. This may include those that have been convicted of an offence involving violence, or assessed with specific behavioural issues. The program helps young people who want to learn how to overcome issues with aggression, frustration and anger by developing the skills needed for conflict resolution and applying these skills in a structured and supervised environment.

Youth and Family Headlease
Improved housing for young people and their families to reduce involvement in the youth justice system.

Re-navigating Anger and Guilty Emotions (RAGE)
A six-week anger management course aimed at 10-17 year olds who want help dealing with anger or violence. It provides support to those who have been suspended from school; are in trouble for anger, and those who want to improve relationships with family and friends. The program explores the four anger styles and the physiological symptoms, the anger cycle, the healthy expressions of anger, dealing with the guilt of anger, and the importance of relaxation, exercise and diet.

YouChoose
This early intervention program is run by the Department of Youth Justice in schools from grades 4-8. The program focuses on discussions about the short, medium and long-term consequences of a young person's actions. This may include topics such as drug use.

Changing Habits And Reaching Targets (CHART)
CHART is an intervention program where young justice case workers work with young people to change behaviours. It is aimed at young people with a moderate to high risk of re-offending, and focuses on areas such as lifestyle balance, relapse prevention, problem solving and motivation to change.

Rules in Relationships
Rules in Relationships is a program developed to address growing concern of adolescent violence towards women and young girls. The program challenges gender stereotypes and promoting gender equality.
## Youth Justice: South East Region

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<th>Programs, services and initiatives</th>
<th>Cleveland</th>
<th>Gold Coast</th>
<th>Logan</th>
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<td>Cultural programs – e.g. Tua Tua, Young Black and Proud</td>
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<td>YouChoose program/ Lyrical program / Learning Hubs</td>
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- **Announced as new initiative in 2019/20 budget.**
- **Initiative announced in budget prior to 2019/20.**

Regional Manager, Joanne McKenzie: 3097 1563
Cleveland Manager: 3884 3200
Gold Coast Manager: 5675 4200
Logan Manager: 3094 7600
Description of Services: South East Region

Community Youth Response and Diversion

Community Youth Response and Diversion is a diversion program that provides alternative pathways to support young people. The program’s emphasis is on after-hours support, Aboriginal and Torres Strait Islander cultural mentoring, bridging to flexi-school and family-focused intensive case management for young people aged 10-15 years who are at high risk of reoffending. The initiative has been prioritised in locations with high rates of young people being held on remand, with the intention of reducing the number of young people in watch houses and detention.

Family Wellbeing Services

Provision of family focused support to Aboriginal and Torres Strait Islander peoples and their families to help young people re-engage with kin, schools and communities and prevent contact with the youth justice system.

Restorative Justice Conferencing

A restorative justice conference is an inclusive process that establishes a meeting between a young person who committed a crime and the people affected by it. The participants discuss what happened, the impact of the crime and what can be done to start making things right. Victims can talk about how they have been harmed and can have their questions answered. This diversion program reduces the pressure on the justice system and keeps children out of court and custody. The program has proven to reduce re-offending by those that have completed the conference as it allows young people to feel supported as they take responsibility and ownership for their actions and work with the victim to identify how they can make amends for their behaviour. The program also helps victims manage the effects of crime with almost 90 per cent of victims satisfied with the outcomes of the conference.

Intensive Community Supervision (Youth Bail) trial - QPS

Police-led, 12-month pilot program supporting bail compliance for young offenders across six hubs. Police, Police Liaison Officers and other government agencies will proactively engage with young people involved in the youth justice system and their families and, where needed, refer to specialist supports.

Queensland Youth Partnerships

This program provides alternative opportunities and activities for at risk young people with a focus on youth development, training, employment and engagement. Designed by young people for young people, the program is specifically targeted to prevent crime and young people engaging in anti-social behaviour in busy shopping centres. By intervening early, this program aims to keep communities safe by encouraging more young Queenslanders to be engaged in education, training and work.

Transition to Success

This program is designed for young people who are involved in or at risk of contact with the youth justice system, helping to re-engage them with education and training. Participants complete nationally-recognised certificates to develop positive behaviours, life skills and confidence. This assists them to find and keep employment, re-engage with the community, meet life’s challenges, and work towards a positive future not defined by their past. This program creates a number of alternative pathways young people can access to avoid the justice system, keep them out of custody and reduce re-offending.

Conditional Bail Program (Dept. of Youth Justice)

This program provides support for at risk young people to increase their ability to remain in the community while before the courts. The program focuses on addressing young people's educational and vocational needs, mental health issues, family intervention and accommodation. To keep children out of custody, the program gives the court confidence that children will receive individualised and intensive supervision while they are on bail, reducing the risk of re-offending or returning to the youth justice system.

Risk and Dynamic Assessment Register (RADAR)

RADAR is an evidence based tool that identifies the most at risk parts of a young person’s life. This helps courts and magistrates feel more informed in determining the most effective way to respond to the needs of the young person, including appropriate sentencing and improved decision-making around keeping children out of custody. With a focus on those with the greatest risk of re-offending, the tool ensures young people are only detained or remanded in custody when it is absolutely necessary.

Specialised Multi-Agency Response Teams (SMART)

Specialist staff and case workers will provide a coordinated assessment of the underlying factors that contributed to a young person’s offence and advise the courts which support programs will best address their behaviours to prevent re-offending. Using risk assessment tools such as RADAR, SMART teams will determine what kind of support the young person needs (e.g. education, mental health or substance abuse) to re-engage with the community and reduce re-offending.

Young Black and Proud

An intensive program for Aboriginal and Torres Strait Islander young people which provides cultural identification support as part of their rehabilitation process.

LOVE BITES

LOVE B/ITES is a school-based domestic and family violence and sexual assault prevention program. It aims to provide young people with a safe environment to examine, discuss and explore respectful relationships. It is focused on three critical areas for learning: knowledge – youth led collaborative learning; attitudes – critical thinking and decision-making; and behaviours – problem solving and communication skills.

Framing the Future (Booyah)

This program provides mentoring and support to Project Booyah graduates for up to six months after completion. This better connects at-risk young people with further education and training, and creates alternative pathways and opportunities to empower them to change their story and live better lives. Project Booyah is a police run leadership and mentoring program that uses adventure-based learning, problem-solving and resilience transition to help people aged 15-16 make better life choices and receive base level qualifications. Project Booyah has an 83 per cent completion rate with more than 80 per cent obtaining a Certificate I or II in Hospitality.

Police Liaison Officers and other government agencies will proactively engage with young people involved in the youth justice system and their families and, where needed, refer to specialist supports.

Navigate Your Health

Navigate Your Health uses nurse navigators to provide health and development assessments and connect young people with relevant health and support services. By addressing and improving some of the underlying health factors that contribute to offending, the program prevents offending and reduces re-offending. This includes poor mental health, undiagnosed disabilities and impairments.

Aggression Replacement Training (ART)

ART is an evidence based intensive program targeted at young people who have been identified as having issues with aggression and/or violence. This may include those that have been convicted of an offence involving violence, or assessed with specific behavioural issues. The program helps young people who want to learn how to overcome issues with aggression, frustration and anger by developing the skills needed for conflict resolution and applying these skills in a structured and supervised environment.

Our Child information sharing portal

This is a system that allows instantaneous information sharing between agencies to support timely decision-making for vulnerable children. It enables the provision of more accurate information to the court to inform decision-making about whether a young person in care is to be placed in the community by recognising and responding to the young person’s immediate needs.
### Description of Services: South East Region

<table>
<thead>
<tr>
<th><strong>Supervised Community Accommodation</strong></th>
<th><strong>See Me, Hear Me</strong></th>
<th><strong>Family Led Decision Making trial</strong></th>
<th><strong>Lyrical</strong></th>
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<tr>
<td>Supervised Community Accommodation provides the courts with an alternative to detention when young people don't have a suitable home to return to. It also provides the Queensland Police Service with comfort if they are concerned about the young person re-offending.</td>
<td>See Me, Hear Me is a program helping young people develop the confidence and skills required to communicate effectively with those around them. Incorporating a series of modules, the program provides a platform to engage young people in activities designed to increase their self-esteem, regulate emotion and communicate with others.</td>
<td>Giving Aboriginal and Torres Strait Islander families, whose children are in contact with the youth justice system, a stronger voice in decisions about their children. It involves a conference between a young person, their family, community organisations and youth justice staff to reduce offending.</td>
<td>Lyrical Exploration is an evidenced based, group counselling program designed to reduce youth offending. The program aims to address key risk factors and strengthen protective factors of young people who engage in serious and/or persistent offending through personally meaningful interventions that are responsive to their needs and delivered in an innovative way.</td>
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<tr>
<th><strong>Motor Vehicle Offending Program</strong></th>
<th><strong>Learning Hubs</strong></th>
<th><strong>Community Garden</strong></th>
<th><strong>Bail Support Services (NGO partners)</strong></th>
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<td>Young people convicted of motor vehicle offences, and those who have motor vehicle-related matters before the court, are provided with education on the impact motor vehicle offences have on communities and families.</td>
<td>These are weekly ‘pop up’ education services in Youth Justice Service Centres. Activities include building basic key skills, attaining a Certificate I and II in General Education for Adults (GEA) and reengagement activities to prevent young people from re-offending and better integrating into their communities.</td>
<td>Community Garden is a program that provides a place for young people to come together to learn to garden and grow plants for community use. It provides a wealth of sustainable social and economic benefits such as building and strengthening community networks, reaffirming your local identity and supporting active and healthy lifestyles. The program also helps participants develop organisational skills and provides local enterprise opportunities (e.g. farmers markets and the use of grown vegetables in local soup kitchens).</td>
<td>Delivered by community organisations to assist young people at risk of being remanded in custody, providing support to ensure they meet their bail conditions. Organisations provide basic needs and connect young people to housing, education, health and family support to reduce offending.</td>
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<tr>
<th><strong>YouChoose</strong></th>
<th><strong>Goal Setting</strong></th>
<th><strong>Tua Tua</strong></th>
<th><strong>Integrated Case Management</strong></th>
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<tr>
<td>This early intervention program is run by the Department of Youth Justice in schools from grades 4-8. The program focuses on discussions about the short, medium and long-term consequences of a young person’s actions. This may include topics such as drug use.</td>
<td>Goal setting is a program to assist young people to identify, create and achieve meaningful and achievable goals to improve their life skills. Young people and youth workers work through the three phases of goal setting. This includes understanding why goal setting is important; how, when, where and what the goal looks like; and testing whether it is realistic and achievable.</td>
<td>This is a six week Pacific Islander Cultural program that explores the importance of culture and connection through teaching history and art.</td>
<td>This program provides specialised case managers who deliver intensive support for a small number of high-risk young offenders and their families to reduce re-offending and limit the number of young people on remand.</td>
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<th><strong>Re-navigating Anger and Guilty Emotions (RAGE)</strong></th>
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<td>A six-week anger management course aimed at 10-17 year olds who want help dealing with anger or violence. It provides support to those who have been suspended from school, are in trouble for anger, and those who want to improve relationships with family and friends. The program explores the four anger styles and the physiological symptoms, the anger cycle, the healthy expressions of anger, dealing with the guilt of anger, and the importance of relaxation, exercise and diet.</td>
<td>This is an interactive, online learning and assessment program designed for learner drivers. The program replaces the 30-question paper-based written test and, if successfully completed, young people are able to visit the Department of Transport and Main Roads and obtain a learner’s licence. Going beyond teaching road rules, the emphasis of the program is on influencing safe driver behaviours and attitudes to help ensure positive road safety outcomes.</td>
<td>CHART is an intervention program where youth justice case workers work with young people to change behaviours. It is aimed at young people with a moderate to high risk of re-offending, and focuses on areas such as lifestyle balance, relapse prevention, problem solving and motivation to change.</td>
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## Youth Justice: Northern Queensland Region

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<th>Programs, services and initiatives</th>
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<th>Townsville South</th>
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<td>Townsville Supervised Community Accommodation</td>
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More programs and services on next page…

- **Announced as new initiative in 2019/20 budget.**
- **Initiative announced in budget prior to 2019/20.**

**Contact Information:**
- Regional Manager, David Goodinson: 4255 7510
- Tablelands and Cassowary Coast Manager: 4095 9700
- Cairns Manager: 4048 9801
- Townsville North Manager: 4796 6700
- Townsville South Manager: 4796 6299
- Mt Isa Manager: 4437 4205
- Remote (Cairns-based) Manager: 4255 7500
# Youth Justice: Northern Queensland Region

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Description of Services: Northern Queensland Region

Cairns and Townsville Community Youth Response
Community Youth Response and Diversion is a diversion program that provides alternative pathways to support young people. The program’s emphasis is on after-hours support, Aboriginal and Torres Strait Islander cultural mentoring, bridging to flexi-school and family-focused intensive case management for young people aged 10-15 years who are at high risk of reoffending. The initiative has been prioritised in locations with high rates of young people being held on remand, with the intention of reducing the number of young people in watch houses and detention.

Transition to Success
This program is designed for young people who are involved in or at risk of contact with the youth justice system, helping to re-engage them with education and training. Participants complete nationally-recognised certificates to develop positive behaviours, life skills and confidence. This assists them to find and keep employment, re-engage with the community, meet life’s challenges, and work towards a positive future not defined by their past. This program creates a number of alternative pathways young people can access to avoid the justice system, keep them out of custody and reduce re-offending.

Conditional Bail Program (Dept. of Youth Justice)
This program provides support for at risk young people to increase their ability to remain in the community while before the courts. The program focuses on addressing young people’s educational and vocational needs, mental health issues, family intervention and accommodation. To keep children out of custody, the program gives the court confidence that children will receive individualised and intensive supervision while they are on bail, reducing the risk of re-offending or returning to the youth justice system.

Integrated Case Management
This program provides specialist case managers who deliver intensive support for a small number of high-risk young offenders and their families to reduce re-offending and limit the number of young people on remand.

Family Wellbeing Services
Provision of family focused support to Aboriginal and Torres Strait Islander peoples and their families to help young people re-engage with kin, schools and communities and prevent contact with the youth justice system.

Restorative Justice Conferencing
A restorative justice conference is an inclusive process that establishes a meeting between a young person who committed a crime and the people affected by it. The participants discuss what happened, the impact of the crime and what can be done to start making things right. Victims can talk about how they have been harmed and can have their questions answered. This diversion program reduces the pressure on the justice system and keeps children out of court and custody. The program has proven to reduce re-offending by those that have completed the conference as it allows young people to feel supported as they take responsibility and ownership for their actions and work with the victim to identify how they can make amends for their behaviour. The program also helps victims manage the effects of crime with almost 90 per cent of victims satisfied with the outcomes of the conference.

Our Child information sharing platform
This is a system that allows instantaneous information sharing between agencies to support timely decision-making for vulnerable children. It enables the provision of more accurate information to the court to inform decision-making about whether a young person in care is to be placed in the community by recognising and responding to the young person’s immediate needs.

Motor Vehicle Offending Program
Young people convicted of motor vehicle offences, and those who have motor vehicle-related matters before the court, are provided with education on the impact motor vehicle offences have on communities and families.

Townsville Strong Communities Action Group
This multi-agency taskforce works together to coordinate the most appropriate government and non-government services to tackle youth offending. By placing greater focus and resources on the underlying issues that lead some children and young people to offend, the group can break the cycle of youth offending or re-offending. The group has been dealing with matters such as poor school attendance, mental health concerns, domestic violence, drug and substance misuse, housing and dysfunction within households. The program targets young offenders and at risk young people aged 8 – 24, and their families.

Townsville High Risk Youth Court
The provision of a dedicated magistrate provides greater capacity and enables a specialised approach to dealing with children and young people accused of offences. This has immediate and positive benefits as it speeds up bail applications, decision-making and other court processes to keep children out of court and custody and reduce their length of stay.

Family Led Decision Making trial
Giving Aboriginal and Torres Strait Islander families, whose children are in contact with the youth justice system, a stronger voice in decisions about their children. It involves a conference between a young person, their family, community organisations and youth justice staff to reduce offending.

Framing the Future (Booyah)
This program provides mentoring and support to Project Booyah graduates for up to six months after completion. This better connects at-risk young people with further education and training, and creates alternative pathways and opportunities to empower them to change their story and live better lives. Project Booyah is a police run leadership and mentoring program that uses adventure-based learning, problem-solving and resilience transition to help people aged 15-16 make better life choices and receive base level qualifications. Project Booyah has an 83 per cent completion rate with more than 80 per cent obtaining a Certificate I or II in Hospitality.

Risk and Dynamic Assessment Register (RADAR)
RADAR is an evidence based tool that identifies the most at risk parts of a young person’s life. This helps courts and magistrates feel more informed in determining the most effective way to respond to the needs of the young person, including appropriate sentencing and improved decision-making around keeping children out of custody. With a focus on those with the greatest risk of re-offending, the tool ensures young people are only detained or remanded in custody when it is absolutely necessary.

Specialised Multi-Agency Response Teams (SMART)
Specialist staff and case workers will provide a coordinated assessment of the underlying factors that contributed to a young person’s offence and advise the courts which support programs will best address their behaviours to prevent re-offending. Using risk assessment tools such as RADAR, SMART teams will determine what kind of support the young person needs (e.g. education, mental health or substance abuse) to re-engage with the community and reduce re-offending.

Coordinated Care for Vulnerable Young People
This multi-agency panel assesses referrals of highly vulnerable or at risk children and young people. A lead agency is assigned to deliver targeted care that best supports their needs and regularly reports progress back to the group.

Intensive Community Supervision (Youth Bail) trial - QPS
Police-led, 12-month pilot program supporting bail compliance for young offenders across six hubs. Police, Police Liaison Officers and other government agencies will proactively engage with young people involved in the youth justice system and their families and, where needed, refer to specialist supports.
# Description of Services: Northern Queensland Region

## Mt Isa Community Connect
This program aims to build a connected community through coordinated and collaborative responses that focus on young people and families, to improve community safety, reduce youth associated crime, social disadvantage and truancy within Mt Isa. The Community Connect working group currently consists of members from Queensland Police Service, Youth Justice and Queensland Education.

## Youth and Family Headlease
Improved housing for young people and their families to reduce involvement in the youth justice system.

## Implementation of Townsville’s Voice 23 Recommendations
The Queensland Government is implementing all 23 recommendations of this independent report to take additional steps in responding to localised youth crime. This will make the Townsville community safer and help get young people back on track to lead more productive lives.

## Black Chicks Talking
A culturally specific adapted program for young Aboriginal and Torres Strait Islander girls. The Black Chicks Talking Program uses storytelling methods to help participants understand the history of Aboriginal and/or Torres Strait Islander people and how this impacts on them today. This creates connections between participants and their communities, their culture, their people and their land; explore their sense of self identity and what it means to be an Aboriginal and/or Torres Strait Islander woman, creating opportunities for them to engage with their community.

## Changing Habits And Reaching Targets (CHART)
CHART is an intervention program where youth justice case workers work with young people to change behaviours. It is aimed at young people with a moderate to high risk of re-offending, and focuses on areas such as lifestyle balance, relapse prevention, problem solving and motivation to change.

## Townsville Youth Offender Accountability Board
The Townsville Youth Offender Accountability Board provides governance and support for young people undertaking community service orders.

## Cairns Co-Responder Initiative
This program explores ways to improve outcomes for young people on the verge of being remanded in custody and others at risk of offending. This initiative is currently ongoing and is a joint partnership with Queensland Police Service targeting young people engaged in the judicial process with a focus on compliance, monitoring and supporting young people to maintain their bail conditions to reduce remand pressures.

## DRUMBEAT
DRUMBEAT targets a range of recognised risk factors that increase the likelihood of young people experiencing detrimental health and social outcomes including drugs and alcohol misuse, mental health issues and criminal activity. Through hand drumming, the program uses a framework of experiential learning to draw participants’ attention to connections between their experiences in the drum circle and their relationships with the wider community. This teamwork program explores relationships issues, and is targeted at young people aged 10-17 who would benefit from exploring issues such as identity, social responsibility, values, dealing with emotions, peer pressure, communication and teamwork.

## Space and Place Activities for Youth in Cairns Project
This program provides sport and recreational activities for at risk children and young people in Cairns. This promotes positive and social engagement with their communities after school and on weekends. Activities include soccer, table tennis, frisbee, Zumba, robotics and mixed youth sports.

## Townsville Supervised Community Accommodation
This program provides accommodation and support to young people in the youth justice system. This program provides the courts with an alternative to detention when young people don’t have a suitable home to return to, or provides the Queensland Police Service with comfort if they are concerned about re-offending.

## Mt Isa Transitional Hub trial
This program proactively identifies young people on the streets at night and on weekends that are at risk of getting into trouble or offending. The hub provides a safe place where police and support services can connect with and assist young people. The initiative also includes an after-hours service to the Mt Isa watch house to transport parents to enable youth to be bailed into the care of a parent or responsible person.

## Navigate Your Health
Navigate Your Health uses nurse navigators to provide health and development assessments and connect young people with relevant health and support services. By addressing and improving some of the underlying health factors that contribute to offending, the program prevents offending and reduces re-offending. This includes poor mental health, undiagnosed disabilities and impairments.

## Aggression Replacement Training (ART)
ART is an evidence based intensive program targeted at young people who have been identified as having issues with aggression and/or violence. This may include those that have been convicted of an offence involving violence, or assessed with specific behavioural issues. The program helps young people who want to learn how to overcome issues with aggression, frustration and anger by developing the skills needed for conflict resolution and applying these skills in a structured and supervised environment.

## Emotional Regulation and Impulse Control (ERIC)
ERIC is a psychological skills program that promotes healthy social and emotional development in adolescents and young adults by building emotion regulation and impulse control skills. The program draws on psychological treatments for mental health and substance misuse disorders.
Department of Youth Justice Investment Overview

Since 2017, the Queensland Government has invested more than $550 million into youth justice reforms. The funds have been allocated to new and existing youth justice programs, services and initiatives to help keep communities safe, reduce offending and re-offending, and help change the lives of young people involved in the youth justice system.

Youth Justice services and programs include:

- Additional sitting days at Childrens Court
- Bail Support Services (NGO partners)
- Brisbane City Watch House Youth Justice Response Team
- Cairns Co-Responder Initiative/ Cairns High Risk Trial
- Cairns Safer Streets initiative
- Community Youth Response and Diversion initiatives:

  **Brisbane South / Logan and Brisbane CBD**
  - Diversion services - after hours support
  - NGO-led intensive case management

  **Brisbane North and Moreton**
  - Diversion services - after hours support
  - NGO-led intensive case management

  **Cairns**
  - Diversion services – after hours support
  - Youth Justice-led integrated case management
  - Bridging to flexischool
  - Cultural mentoring

  **Gold Coast**
  - Diversion services - after hours support
  - Youth Justice-led integrated case management

  **Ipswich**
  - Diversion services – after hours support
  - NGO-led intensive case management
  - Cultural mentoring
  - Bridging to flexischool

  **Townsville**
  - Townsville High Risk Court
  - Youth Justice-led integrated case management
  - Cultural mentoring
  - Burragah Flexi-School
  - Diversion services – after hours support including transport assistance

- Conditional Bail Program (Department of Youth Justice)
- Cultural programs
  - watch house support
  - TuaTua program
  - Young Black and Proud program
  - Black Chicks Talking program
- Emotional Regulation and Impulse Control (ERIC)
- Family Led Decision Making trial
  - Brisbane North and Moreton
  - Brisbane South, Logan and Redlands
  - Toowoomba
  - Cairns
- Family Wellbeing Services (NGO partners)
- Framing the Future (Booyah) program
- Implementation of 23 recommendations outlined in the independent report *Townsville’s Voice; local solutions to address youth crime*
- Integrated case management
- Intensive Community Supervision (Youth Bail) trial – QPS
- More beds at the Brisbane Youth Detention Centre
- Mount Isa Community Connect
- Mount Isa Transitional Hub trial (NGO partner)
- Navigate Your Health (NYH) initiative
- New youth detention centre at Wacol
- Our Child information sharing platform (rollout)
- Queensland Police Service Bail Hub (led by QPS)
- Queensland Youth Partnerships Initiative
- Regional Allied Health Services
- Restorative Justice Conferencing
- Risk and Dynamic Assessment Register (RADAR)
- Safer Relationships program
- Space and Place Activities for Youth in Cairns project
- Specialised Multi-Agency Response Team (SMART)
- Supervised Community Accommodation (SCA) delivered by Department of Youth Justice and NGO partners
- Townsville Stronger Communities Action Group
- Townsville Youth Offender Accountability Board
- Transition to Success (expansion to more locations)
- Youth At Risk Networks (YARN)
- Youth Legal Advice Hotline (Legal Aid Queensland)
- Young Offender Support Services (NGO partners)

- Other programs targeting the underlying causes offending:
  - Learner Drivers Program
  - Goal Setting
  - Lyrical
  - YouChoose
  - Living Skills
  - Hear me, See Me
  - Community Garden
  - Learning Hub
  - Aggression Replacement Training (ART) program
  - Changing Habits And Reaching Targets (CHART) program
  - DRUMBEAT program
  - Love Bites program
  - RAGE program (Re-navigating Anger and Guilty Emotions)
  - Y.E.P (Youth Empowerment Program)
  - Youth and Family Headlease initiative
  - Motor Vehicle Offenders Program
  - Rules in Relationships program
  - Rock and Water program.