Cleveland Youth Detention Centre - Information for parents and carers about novel coronavirus

We are working closely with Queensland Health to limit the effect of novel coronavirus (COVID-19) on youth detention centres. Our priority is the safety and wellbeing of young people, staff and the community. Our aim is to minimise any negative impacts on them during this time.

Visiting Cleveland Youth Detention Centre

We have restarted face-to-face family, personal and professional visits at the centre.

Everyone who comes to a youth detention centre must have a health screen, including a temperature check, before they enter. This includes:

- staff
- visitors
- other essential workers.

You will not be allowed to enter a youth detention centre if you have:

- returned/arrived from overseas in the past 14 days
- been to any of the declared COVID-19 hotspots in the past 14 days
- had contact with a confirmed case of COVID-19 in the past 14 days
- a fever or symptoms of acute respiratory infection (e.g. cough, sore throat, runny nose or shortness of breath)
- a temperature of over 37.5 degrees (staff will check this before you can enter).

Safety measures are in place to keep everyone safe. We will only allow a small number of people in the visits area at one time. You must stay 1.5 metres apart from others and use the allocated seating. We will give you more information when you book your visit and when you arrive.

We will continue to work with families to facilitate video link and phone contacts with young people.

Health services for your child

All young people have access to health services while they are at a youth detention centre. Young people can talk to nurses and doctors at the centre if they have concerns about their health.

How COVID-19 will affect young people in youth detention centres

We will focus on helping young people and staff maintain the best possible hygiene standards. Our youth detention centres have put extra cleaning and disinfecting procedures in place.

We aim to identify the least restrictive alternatives, such as programs in young people’s accommodation units, and making sure we have reserve staff for the centre.

If a case is confirmed in the youth detention centre

We are considering all available options to ensure the best possible outcome for young people and staff if COVID-19 becomes more widespread. If there is a case of COVID-19, our response will be scaled to match the spread of the virus. Our response will be based on Queensland Health advice.

Please contact Cleveland Youth Detention Centre if you need more information.