

# Youth detention centre

## OPERATIONAL POLICY

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**Title:** YD-1-1 Youth detention - Casework

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**Policy statement:**

The department will work to a case management framework that applies across the entire youth justice system.

This approach supports a service delivery model where intervention is planned, integrated, goal-oriented and accountable while ensuring each young person receives culturally appropriate services in an effective and efficient manner that is consistent throughout the youth justice system.

**Principles:**

Case work in youth detention centres will:

1. ensure young people are provided with a professional, planned and integrated case management process
2. provide opportunities for the young person, their parent/s or carer/s and other people significant to the young person to be actively engaged, in a culturally sensitive manner, with all case planning and decision making processes
3. be collaborative by seeking input from accommodation and visits staff, the programs team, psychologists, Department of Education and Training and Hospital and Health Services and other relevant stakeholders including the youth justice service centre caseworker, child safety officer and other community groups
4. provide focused interventions that address the needs and risks identified in assessments and case planning
5. foster a young person's sense of responsibility and self-respect and build upon their inherent skills, abilities and talents
6. assist the young person to address their offending behaviour by encouraging participation in interventions that target their assessed criminogenic needs
7. contribute to a young person's improved stability, health and well-being to enhance their capacity to engage in and maintain the outcomes of intervention
8. respect, protect, and promote the human rights of all young people in youth detention
9. ensure a process of ongoing planning, assessment and review is in place
10. recognise that a detention order or being on remand in a youth detention centre is part of a continuity of care and integrated case management process that involves youth justice service centre caseworkers, the young person's family/carers and the community that the young person belongs to
11. implement case management processes as outlined in Youth Justice procedures.

**Objectives:**

This policy applies to case management and case work activities for young people subject to a detention order and young people remanded into youth detention custody.



Young people will be provided case management support in a manner that respects, promotes and protects their rights according to the *Human Rights Act 2019*.

### Scope:

This policy is to be read in conjunction with Appendix 0-2 - Philosophy of youth detention services, and the Youth Justice procedures.

### Roles and responsibilities:

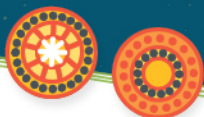
- Youth detention centre caseworker:
  - complete assessments and case planning activities in consultation with youth justice service centre caseworkers;
  - facilitate and encourage young people, parents/care providers and other people significant to the young person to participate in case planning processes;
  - counselling, suicide risk and therapeutic support.
- Psychologist, shift supervisor (accommodation), section supervisor, unit manager, youth worker, program coordinator, Aboriginal and Torres Strait Islander transition officer, Hospital and Health service staff and Department of Education staff:
  - contribute to case planning activities through the provision of information and reports.
- Team leader:
  - oversee case management and planning processes in conjunction with the youth justice service centre team leaders
  - review and endorse case plans
  - ensure that the casework team adhere to processes outlined in the Youth Justice procedures and the Youth Detention Centre Operations Manual.
- Executive director:
  - ensure centre practice complies with this policy.
- Deputy director:
  - lead the delivery of case management and casework practices at youth detention centres in accordance with this policy.
- Director, Secure Services Operations and Practice:
  - provide practice support and advice to youth detention staff and youth detention management about issues relating to compliance with this policy.

### Authority:

*Youth Justice Act 1992*  
*Youth Justice Regulation 2016*

### Delegations:

Position	Delegation
Senior Executive Director, Youth Justice Executive director, youth detention centre Director, Secure Services Operations and Practice	<i>Youth Justice Act 1992</i> Section 263 (2), (5) – Issue directions, codes, standards and guidelines for the security and management of detention centres and the safe custody and wellbeing of children in detention. Comply with youth justice principles.



Senior Executive Director, Youth Justice Executive director, youth detention centre Director, Secure Services Operations and Practice Executive Director, Professional Standards Unit Principal Inspector, Professional Standards Unit	<i>Youth Justice Act 1992</i> Section 263 (4) – Monitor operation of detention centres.
Senior Executive Director, Youth Justice Executive director, youth detention centre Deputy director, youth detention centre Unit manager Team leader Caseworker Psychologist Shift supervisor Court supervisor Section supervisor Youth worker	<i>Youth Justice Act 1992</i> Section 275 – Help child gain access to lawyer.

## Definitions:

For the purpose of this policy, the following definitions shall apply:

Term	Definition
Case management	Case management responsibility refers to the overall responsibility for a young person's case. The youth detention centre caseworker and the youth justice service caseworker have separate casework responsibilities for detained young people.
Casework	Casework is the day to day supervision of young people who are subject to a departmental intervention.

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**Approved by:** 1.0 Director-General (23 September 2013)

1.1 Director, Practice Program and Design (16 November 2017)

1.2 Director, Secure services Operations and Practice (16 December 2019)

**Date of operation:** 1 November 2013

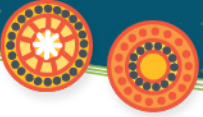
**Date to be reviewed:** 16 December 2022

**Office:** Youth Justice Secure Services, Operations and Practice

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## Communication strategy:

publish on intranet



- publish on internet
- advise staff to read
- supervisors discuss with direct reports

**Links:**

[Australasian Youth Justice Administrators \(AYJA\) service standards for juvenile custodial facilities](#)

[United Nations Rules for the Protection of Young People Deprived of Their Liberty 1990](#)

[Human Rights Act 2019](#)

[Queensland Human Rights Commission](#)

[Youth Justice policies](#)

Bob Gee

Director-General